8801 Prudence Dríve Annandale, VA 22003 May 14, 2017

Rob Menefee, President FA DesignBuild 9979 Main Street Fairfax, VA 22031

Dear Rob,

My relationship with FA DesignBuild began in November 2016 when I attended one of the free remodeling and design seminars, and culminated with a very successful kitchen open house on Sunday, May 7. From beginning the design process to checking off the last items on the punch list, this was a very positive experience.

Jessica, Stacey, Denise, and Ricky were wonderful to work with. The design team not only listened carefully to what I wanted/what was important to me, but also helped me to "step outside the box" a bit, with the result being my beautiful and unique kitchen. Ricky was always responsive and kept me informed about what would be done and when. The workers during the installation process were excellent and I was continually impressed with their work ethic.

I have recommended FA DesignBuild to friends and acquaintances and will continue to do so. In my case, your team has truly built a relationship with me.

Sincerely,

Carol Jeffords